

**St. Andrew's Health Center**  
**Summary of Quantifiable Community Benefits**

Reporting period

**October 1, 2009 through September 30, 2010**

	Persons served	Total community benefit expense	Direct offsetting revenue	Net community benefit expense
<b>Benefits for persons living in poverty</b>				
SAHC Charity Care	81	\$ 86,928	\$ -	\$ 86,928
<b>Charity care at cost</b>	<b>81</b>	<b>\$ 86,928</b>	<b>\$ -</b>	<b>\$ 86,928</b>
Unreimbursed costs of public programs				
Medicaid SNF	13	\$ 462,771	\$ 385,814	\$ 76,957
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Other indigent programs				
Patient RX Assist, RX, Postage	1	\$ 60		\$ 60
Community health improvement services	1	60	-	60
Health professions education				\$ -
Subsidized health services				\$ -
Cash and in-kind contributions to other community groups				\$ -
Community building activities				\$ -
<b>Total quantifiable benefits for persons living in poverty</b>	<b>95</b>	<b>549,759</b>	<b>385,814</b>	<b>163,945</b>
<b>Benefits for the broader community</b>				
Sports Injury Screens	16	\$ 494		\$ 494
Game Coverage	28	\$ 3,822		\$ 3,822
RMHC LD Calls, Postage and Copies	153	\$ 283		\$ 283
RMHC Office and Utilities	153	\$ 2,400		\$ 2,400
Blood Drive Muffins and Juice	85	\$ 132		\$ 132
Fire Department Donation		\$ 25		\$ 25
County Disaster Drill-Dennis		\$ 480		\$ 480
Wellness Profile Drink Tickets	1,466	\$ 1,613		\$ 1,613
Sr. Companion In-Service Meals	180	\$ 120		\$ 120
Sr. Companion Physicals	3	\$ 351		\$ 351
Marketplace for Kids	250	\$ 60		\$ 60
CRC 60% of Sal and Benefit	782	\$ 18,481		\$ 18,481
Angel Tree Coordination-gift charity	120	\$ 601		\$ 601
Sister's Rent chg 50% of \$550, mthly rent	2	\$ 6,600		\$ 6,600
Pastoral Care		\$ 30,078		\$ 30,078
Community health improvement services	3,238	\$ 65,539	\$ -	\$ 65,539
Lab Wellness Profiles	1,466	\$ 123,947	\$ 43,980	\$ 79,967
Infection Control Presentations-Adult Daycare, Auxiliary, IVAN	45	\$ 66		\$ 66
HS Class Presentations	21	\$ 468		\$ 468
H1N1 Clinics	1,233	\$ 2,957		\$ 2,957
Scrubs Camp	90	\$ 1,539		\$ 1,539
PT Presentation to High School Health Class	242	\$ 806		\$ 806
PT Job Shadow	1	\$ 329		\$ 329
Items to DCB Nursing Students	100	\$ 30		\$ 30
Copies for PT Presentation	242	\$ 163		\$ 163
Health professions education	3,440	\$ 130,304	\$ 43,980	\$ 86,324
Subsidized health services				
Research				
Ambulance Snow Removal	Public	\$ 157		\$ 157
Ambulance Laundry	Public	\$ 858		\$ 858
Donated Outdated Items	Monthly	\$ 1,725		\$ 1,725
Befriender Program Conf Room	8	\$ 50		\$ 50
Blood Pressures Conf Room	3,380	\$ 2,600		\$ 2,600
NCE Blood Pressures	300	\$ 350		\$ 350
BP Costs St. Andrew's	3,380	\$ 2,028		\$ 2,028
Community C.N.A. Class Conf Room	31	\$ 150		\$ 150
Daycare Association Conf Room	72	\$ 450		\$ 450
Family Crisis Center Conf Room	88	\$ 400		\$ 400
Ministerial Meeting Conf Room	40	\$ 200		\$ 200
MS Support Group Conf Room	110	\$ 550		\$ 550
Relay for Life Conf Room	20	\$ 400		\$ 400
Social Concerns Conf Room	10	\$ 100		\$ 100
Senior Companions Conf Room & Exp	12	\$ 100		\$ 125
Bottineau Figure Skating Conf Room	8	\$ 50		\$ 125
AA Group Conf Room	Group	\$ 2,600		\$ 125
Cash and in-kind contributions to other community groups	7,459	\$ 12,769		\$ 12,769
Community building activities				\$ -
Community benefit operations				\$ -
<b>Total quantifiable benefits for the broader community</b>	<b>14,137</b>	<b>\$ 208,612</b>	<b>\$ 43,980</b>	<b>\$ 164,632</b>
<b>Total quantifiable community benefits</b>	<b>14,232</b>	<b>\$ 758,371</b>	<b>\$ 429,794</b>	<b>\$ 328,577</b>

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October 1, 2008 through September 30, 2009

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## Community Benefit Report 2009-2010

### Report of St. Andrews Health Center's Commitment to its Community

St. Andrew's Health Center has been a part of the community since 1913. Our mission is to provide services to all who come to us for care; this is something that we are very proud of. Our ability to better the lives of those most in need is the core of our beliefs and knowing that we can make a difference in the lives of those we serve. In addition, we believe that through our leadership and presence in the community that we have been and will continue to be an essential part of the healthcare delivery team.

In July 2001 St. Andrew's designation was changed to a Critical Access hospital. We continue to utilize "The Guide for Planning and Reporting Community Benefit" book that was prepared by the Catholic Health Care Association to help determine what qualifies as a community benefit. We attend a variety of educational opportunities throughout the year provide direction in reporting on our benefits to the community.

We continue to utilize the Guide for Planning and Reporting Community Benefit for our reporting process and work towards capturing and identifying the cost of our charity care and the un-reimbursed cost of public programs as well as determine what qualifies as an actual community benefit.

### Charity Care (Caring Program):

During the past year, we provided \$86,928 of free care (cost to provide the service only). We budget to provide the caring program on an annual basis. St. Andrew's Health Center utilizes the federal poverty guidelines along with a sliding scale that provides a greater opportunity for patients/clients to qualify for free or reduced care ranging from 25% to 100%. A short caring program application is offered to the all patients. Upon completion of an application we review three months of income history and/or annual income tax filing to determine where they qualify within the program guidelines. Once the patient qualifies, the program is in force for the next six months as well as the prior six months. Each participant must then reapply every six months. We also provide the patient(s) with an insurance card to present at the time they are at the registration desk for the service/visit. This has provided a means for the patient(s) to know their coverage dates and what family members are eligible to receive the services free or at a discounted rate. This program was implemented in the health center as well as our rural health clinic. In May of 2009, we enhanced this program to afford individuals with medical expenses in excess of 30% of their gross income who would otherwise not qualify for the Caring Program based on their earnings to qualify for catastrophic charity care and receive a reduction in the cost of their medical services.

We continue to maintain the Community Resource Coordinator (CRC); this person offers assistance to those in need. The CRC offers an array of services in searching for medical/dental coverage for those that are underinsured or uninsured; Vision USA, project Linus which is a blanket project, school back pack project for children in need, food pantry, assists clients with paperwork completion to apply for social security disability, emergency and long term housing assistance, fuel assistance, prescription assistance, drive project, and medical assistance; coordinates the Senior Companions program that employs low income people. The Senior Companion provides a range of services; from visiting with the elder people to providing assistance with shopping within our community. The CRC is also responsible for helping coordinate transportation for patients on Wings of Mercy flights, emergency sheltering, arranging for transportation to medical appointments in Minot, ND and working the Community Caring group in the community of Bottineau.

In total the CRC has touched 782 lives in our community; without the resource many of these individuals would have gone with needs unmet. The number of uninsured and underserved is growing in Bottineau County. We are seeing an increase in the individual's out of pocket costs that remain following payments provided by their insurance carriers. With the rise in health care premiums and aging population; families have to make some difficult decisions. The lack of insurance or underinsured has a devastating effect on the people of our community. We are committed to the Catholic Healthcare Initiative on working towards insurance coverage issues for the uninsured and underinsured.

### Beyond Charity Care

In addition to our free charity care, SAHC has provided many other services to meet the needs of those in Bottineau County:

- We provide access to clinical practice to area Medical Assistant Students in our community as well as nursing students in Minot and Bottineau.
- A number of students job shadow in various departments as part of their education requirements (Physical therapy, Pharmacy, Nurse practitioner, Medical Student.
- We conduct presentations to members of our community and the surrounding areas/groups to educate them about the health and wellness issues.
- Office space and a liaison are provided to the Rural Mental Health Consortium so that we can continue to offer mental health services to the community on an outpatient basis.
- Offer support from Physical Therapy to adapt equipment to meet the needs of the patient.
- Clinical site is provided to Dakota College-Bottineau for the ADN/PN nursing program.
- Send our outdated medical supplies to help out people in need
- St. Andrews Health Center participates in a number of community events/activities that pertain to healthcare and our direct relations to our community; i.e. Wellness committee, bio terrorism group, co sponsor a blood drive, blood pressures are offered during a variety of community events such as North Central's annual meeting held in June and volunteering of our time to taking tickets at a variety of events.
- Our physical therapy department has donated their time to give physical assessments of local high school and college athletes. They also attend sporting functions that allow a medical trained skilled person to be readily available in the event of an injury at the home scheduled sporting events.
- We offer a free blood pressure screening day, every Tuesday. This helps monitor the vascular health of 50 to 65 patients each week.
- St. Andrews Health Center provides conference rooms for local non-profit organizations for meeting use.
- St. Andrews Health Center's provides some maintenance for up keep of the ambulance company's grounds and parking lot (i.e. snow removal) and laundry services.
- St. Andrew's Health Center makes times available to educate high school students about potential career opportunities in health care and provides job shadowing opportunities for those interested.
- St. Andrew's Health Center provides education to area students regarding health care concerns relevant to their age groups.
- Collaboratively worked with Bottineau Public Health to offer H1N1 clinics-in total we had 6 sessions offered and provided 1,233 vaccines to the general public
- Actively participate in Hospital preparedness and flooding issues/events in the State of North Dakota via BTWAN.

## Community Leadership

St. Andrew's Health Center and its team of co-workers strive to increase their level of community involvement. Many of the employees of St. Andrew's Health Center serve on several local and regional committees working to improve the health and lives of the members of Bottineau County. A comprehensive list of committee memberships is attached to this document, so the community can take advantage of our expertise and involvements of the SAHC employees.

## Summary

### Mission Statement

St. Andrew's Health Center, in union with the Sisters of Mary of the Presentation, works for the glory of God by bringing the Word and Healing of Jesus Christ to all, with a special concern for the poor and elderly. Through the shared ministry with the laity, St. Andrew's Health Center participates in the health care mission in the work of healing which is the work of God. Our individual inspiration is Jesus and His Gospel message. Permeated with the Charism of the Sister of Mary of the Presentation, we minister to one another and all who come to us for care.

### St. Andrew's Value Statement reads: We show care and compassion through:

**Commitment:** We strive to provide excellent service to the people of our community by caring for each person's spiritual, physical and emotional needs.

**Respect:** Our goal is to protect the privacy and dignity of our patients and one another. We respect those we serve and each other by showing consideration for each person's values and spirituality.

**Trust:** We aim to develop trust with our patients by building their confidence in our ability to deliver quality healthcare in an honest and reliable manner.

**Teamwork:** Working together we create a team atmosphere by which we support one another, remembering we are all equal and all work to fulfill our mission.

As we continue to build upon our Mission Driven Healing Hospitality program; we will continue to strengthen the values, Mission and viability of our organization and meet the needs of our community and the people that we serve.